



## Continuing to serve your needs through challenging times

The unfolding Coronavirus crisis clearly creates huge challenges and uncertainty for businesses across the country. We continue to prioritise the safety and wellbeing of our UK employees, whilst ensuring we are open for business and continuing to serve your projects.

Our business only succeeds if we help you to deliver. The work we do together on critical projects is crucial to the UK's prosperity, delivering infrastructure which creates positive social outcomes now and in the future. This has never been more important. We have been working hard to maintain 100% delivery capability, leveraging the latest digital tools, to support the successful delivery of your business.

Many of our people already work from home from time-to-time and, given the nature of their role, can continue to do their job effectively from a remote location. We have invested heavily in our technology with around 95% of our staff already using laptops, and by the end of this week our systems will have the capacity for all laptop users to work remotely if necessary. Being an agile workforce will ensure that we maintain the delivery of our work to you, giving you the certainty you need over the coming months.

We have also identified those employees whose roles make it more challenging to work from home. We are ensuring they continue to have access to the right technology in an environment where the threat of infection is minimised by social distancing, as well as assessing factors such as working patterns and transport to and from our/your locations.